

Senior Travel Designer Supervisor and Content Expert

Job ID
40913

Discover Holidays Inc.

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LOCATION	DATE POSTED	EXPIRY DATE	
400 – 601 West Hastings Street, Vancouver, BC British Columbia	20-08-2026	16-02-2027	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD \$80,000 annually plus commission	2 years to less than 3 years	Secondary (high) school graduation certificate

Job Details

Discover Holidays Inc. is seeking a Senior Travel Designer Supervisor and Content Expert to join their team in Vancouver.

The position is office-based and is permanent and full time (40 hours a week, and includes some Saturdays on rotation).

Salary: \$80,000 annually plus commission. Group benefits include Extended health and dental and a monthly wellness allowance available after 3 months of probation.

How to apply:

*Please do not call or apply in person.

Please email your resume and letter of interest to: careers@discoverholidays.ca

OR

Mail resume and letter of interest to:

Discover Holidays Inc.

400 – 601 West Hastings Street

Vancouver, B.C.

V6B 1M8

*Please confirm in your resume that you are legally authorized to work in Canada (i.e.: either a permanent resident or citizen of Canada or a refugee claimant with a valid work permit).

Job Description

Duties:

- Design and manage higher volume of optimized itineraries balancing traveler experience and commercial value;
- Reach monthly sales targets and strive to exceed monthly targets;
- Ensure team is following company procedures, guidelines, and customer service standards;
- Assist with creating and developing new processes and procedures to streamline the booking process;

- Recommend and provide input for alternate products and suppliers;
- Address and resolve inquiries and complaints from customers and clients;
- Identify discrepancies in costing by reviewing team's work to ensure accuracy across the business;
- Assist Manager with hiring and prepare onboarding for new team members;
- Supervise and support team members to grow team's skillset and product knowledge;
- Determine staffing requirements for the team;
- Evaluate the team's daily operations and present solutions and recommendations for improvements;
- Set work schedules for the team;
- Support and complete special projects assigned for the accounting and IT department;
- Assist Manager with motivating and maintaining the spirit of the team;
- Act as Caretaker in the Manager's absence.

Requirements:

- Completion of secondary school is required;
- A college diploma in Tourism or related field is an asset;
- At least 2 years of previous work experience in the travel industry is required;
- English language ability is required;
- Previous experience of supervising a team is an asset;
- Destination and product knowledge of Alaska and Canada and specialist destination knowledge of Australia, New Zealand and Fiji is strongly desired;
- Proven sales ability, reaching and surpassing targets with consistent figures, is desirable;
- Demonstrated ability to handle high volumes of business is an asset;
- Customer focused with the ability to take the lead to provide solutions for travel related problems for the team is an asset;
- Outstanding interpersonal skills and ability to build strong relationships with team, suppliers, and customers is required.