

Technical support analyst

Job ID
40564

Vanway Kitchens

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LOCATION	DATE POSTED	EXPIRY DATE	
1699 Ogilvie St S, Prince George, BC British Columbia	14-07-2026	10-01-2027	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 37	2 years to less than 3 years	College/CEGEP

Job Details

Job details: Technical support analyst

Employer details: Vanway Kitchens

Location: Prince George, BC V2N 1W7

Work location: On-site

Salary: 37.00 hourly / 40 hours per week

Terms of employment

Permanent employment

Full-time

Starts as soon as possible

1 vacancy

Overview

Languages: English

Education: College/CEGEP

Experience: 2 years to less than 3 years

On-site

Work must be completed at the physical location. There is no option to work remotely.

Requirements:

- Must be lawfully authorized to work in Canada
- Canadian citizen
- Permanent resident of Canada
- Temporary resident of Canada with a valid work permit
- Familiarity with remote desktop applications and help desk software
- Excellent problem-solving and communication skills

Responsibilities

Tasks

- Give access to computer networks
- Evaluate and troubleshoot technical issues related to hardware, software, networking, and other IT-related equipment
- Respond to users experiencing difficulties with computers

- Provide training and assistance to users to enhance their skills and knowledge
- Collect, organize and maintain problems and solutions log for use by other technical support analysts
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service
- Manage incidents

Additional information

Work conditions and physical capabilities

- Work under pressure
- Attention to detail
- Personal suitability
- Accurate
- Organized
- Time management

How to apply

Direct Apply

By Direct Apply

Additional ways to apply

By email

jobs.virsaholdings@outlook.com

By mail

1699 Ogilvie St S Prince George, BC V2N 1W7

What you must include in your application: Cover letter