

Food Service Supervisor

Tim Hortons Tisdale

Job ID

40421

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LOCATION	DATE POSTED	EXPIRY DATE	
902 93rd Ave, Tisdale, SK Saskatchewan	22-06-2026	19-12-2026	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 16	No Experience	No degree, certificate or diploma

Job Details

Food Service Supervisor

Please apply in person to the Tim Hortons in Tisdale Sk, between the hours of 8am-6pm or send your resume to jenna_grant6@outlook.com.

Job Description

Basic Job Description:

- Leads by example and demonstrates the importance of treating every team member and guest with respect
- Assists the Restaurant Manager in recruitment and retention strategies
- Reacts immediately to issues requiring attention during the shift
- Provides ongoing, specific direction to team members
- Encourages an exciting and fun work environment while motivating team members to meet goals
- Trains, orientates and monitors new team members, using PTS and feedback binder
- Reports to Restaurant Owner, General Manager, Manager and/or Assistant Manager on team member performance (positive or negative)
- Assists in ensuring optimal team member coverage at all times and works various positions during busy periods to maintain optimal service levels through demonstrated floor leadership

Hospitality Management

- Leads by example to demonstrate that the guest is top priority and reinforces positive hospitality behaviours with team members
- Responds to guest in a friendly manner while maintaining an appropriate sense of urgency
- Responds to guest service complaints in a timely manner, resolving problems and turning potentially negative situations into positive situations
- Assists in the running of company-wide incentive programs

Operations Management

- Displays knowledge of and works in compliance with applicable legislation
- Complies with and enforces all Tim Hortons operating standards
- Ensures that all product and packaging is properly merchandised and stocked

- Responsible for shift cash procedures
- Maintains operational efficiency through use of positioning charts
- Supervises team members to ensure primary and secondary duties are completed

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