

Graphic Designer

Canuck Place Children's Hospice

Job ID
39974

VIEW THIS JOB ONLINE: <https://www.firstnationsjob.com/jobs/39974>

LOCATION	DATE POSTED	EXPIRY DATE	
3077 Granville Street, Vancouver, BC British Columbia	04-05-2026	31-10-2026	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD \$68,468-\$75,057	3 years to less than 5 years	College, CEGEP or other non-university or diploma from a program of 1 year to 2 years

Job Details

APPLICATION PROCESS

Please submit your cover letter and your resume at <https://www.canuckplace.org/about-us/careers/> by May 12, 2026. Applications will be reviewed as they are received. We thank all applicants for their interest; however, only those candidates who have been short-listed will be contacted.

Job Description

Graphic Designer

Location: Granville Office and working remotely (hybrid)

Reporting to: Director, Marketing & Communications

Job status: Permanent Full-time 1.0 FTE (75 hours bi-weekly)

Anticipated Start Date: End of June/Early July

Compensation: \$68,468-\$75,057

We want our staff to “thrive” not just survive, so Canuck Place is committed to living our values of care exceeding not just minimum wage but living wage in B.C. This means that regardless of role our entry level salary is a minimum of \$28.21 per hour equivalent to \$55,000 full-time annually.

ABOUT US

Canuck Place Children's Hospice (CPCH) is British Columbia's recognized pediatric palliative care provider. For over two decades, through the many programs and services we provide, we have made a significant difference in the lives of children with life-threatening illnesses and the families who love them. Be part of a talented and innovative team that takes pride in supporting and providing the highest quality pediatric palliative care.

It is the expectation for all roles across the organization to know the organization's philosophy of pediatric palliative care and uphold a commitment to further one's knowledge. Our philosophy of pediatric palliative care is as follows: Pediatric palliative care improves quality of life, promotes comfort, and reduces suffering for children with life-threatening conditions (serious illness) and their families through a holistic approach addressing; physical, emotional, social and spiritual needs. It is collaborative person & family-centered care delivered using a team-based approach throughout the continuum of care across all ages and stages of illness, including bereavement. It values choice and honest and compassionate communication.

At Canuck Place we understand that uniqueness is powerful. We hold each other accountable for an inclusive environment where employees feel empowered to share their experiences and ideas and know that they belong. We believe diversity drives innovation and the best pediatric palliative care for children and their families therefore we welcome that every person brings an individual perspective and experience to advance our mission. We have more work to do to advance diversity and inclusion and we are building a culture where difference is valued. We have a commitment to inclusion across gender identity or expression, sexual orientation, religion, ethnicity, age, neurodiversity and disability status, to ensure our team members are empowered to bring their full, authentic selves to work. All staff are encouraged to contribute their perspective and lived experience through our internal employee groups such as Care 4 the Caregiver, Culture, DEIB (Diversity, Equity, Inclusion & Belonging), Green Team, Truth and Reconciliation and Wellness Committees.

WHY SHOULD YOU CHOOSE TO WORK HERE?

Canuck Place careers are full of connection, community, and care. We aim to nurture a supportive culture rooted in compassion, collaboration and support while providing expert care to children and families. Our team includes individuals with a special blend of sensitivity, compassion, and appreciation for life. Canuck Place is where no moment is missed. A place where you can make a difference.

We offer competitive compensation and a benefits package focusing on wellness and self-care that includes:

- 20 days' vacation (pro-rated to your full-time equivalency) to start with ongoing annual anniversary increases up to an organizational maximum of 45 days
- Up to two paid mandatory wellness days a year
- Generous paid leave including compassionate and special leave when you need it
- Municipal Pension Plan (MPP)
- 100% employer paid benefits package from your first day which includes extended health and dental and \$1,500 annually for counselling

- Health and Wellness Spending account that provides up to \$1,000 annually to ensure you can focus on the benefits that are important to you and your family (Eligible after successful completion of the 6 month probationary period).
- Flexible working options
- Meal program on-site at the hospices
- Continuous paid training and development opportunities so everyone has the opportunity to learn new skills and grow
- Ongoing parental support including top up for maternity and parental leave and paid leave for new grandparents

YOUR ROLE

JOB SUMMARY

The Graphic Designer role reports to the Director, Marketing & Communications. You are passionate about creative communications, with a strong ability to translate complex ideas into clear, engaging visual content across print and digital platforms. You are responsible for working with many different Canuck Place internal teams to create materials that support strategic priorities, raise brand recognition, drive fundraising revenue, and foster a meaningful connection to the care and experiences of children and families on our program.

RESPONSIBILITIES – 100%

- As a member of the Communications team, you collaborate, ideate, and execute creative assets for both digital and print projects, working cross-functionally with fundraising, events, clinical, and leadership teams to translate diverse needs into cohesive creative outputs.
- Upholds Canuck Place brand guidelines, ensuring that our brand positioning is consistently presented while meeting the business needs of the organization.
- Supports the development of clinical communications materials, translating complex and sometimes sensitive healthcare information into clear, accessible, and visually engaging content for diverse audiences.
- Applies a trauma-informed and inclusive approach to design, particularly when working with family stories and clinical content.
- Designs materials with accessibility in mind, including readability, inclusive imagery, and adherence to digital and print accessibility standards where applicable.

- Ensures successful delivery of multiple projects by managing design deliverables and timelines.
- Designs and leads development of creative projects for various teams across the organization, including marketing and communication materials for internal and external partners.
- Demonstrated artistic and conceptual abilities in creating both digital and print designs for engaging and dynamic user experiences.
- Committed to keeping up to date with marketing and design trends. You are a creative thinker and problem solver participating in projects from concept through to execution.
- You can execute work following set art direction while using your creativity to adapt and optimize the direction as required.
- Ability to present concepts and facilitate discussions/feedback sessions with confidence.
- Experience with printing processes and requirements for different types of print formats. You will prepare final press-ready files based on supplied specifications. Liaise with various vendors including printers and supports vendor coordination of production as required.
- Collaborates with teams to optimize creative assets for performance across digital channels.
- Prepare and optimize files for both digital and print production, ensuring accurate colour profiles, resolutions, and formats.
- Supports asset management and governance of digital assets, including tagging, usage guidelines, and version control.
- Assumes other related responsibilities, as assigned.

EDUCATION AND EXPERIENCE

- Post-secondary degree or diploma in graphic design, communications, marketing, or a related discipline and a minimum of 3-5 years of related experience in graphic design, in both print and digital or an equivalent combination of education, training and experience.
- Experience in shooting in manual mode on DSLRs, video production and editing, motion graphics and other digital media products are an asset.
- Experience in video production and editing are an asset.

QUALIFICATIONS

What you bring to the role:

- Strong design skills – new and innovative. Expert understanding of branding, layout, graphics, typography, and colour theory; ability to conceptualize from a creative brief, design and execute, with an impeccable eye for detail and accuracy
- Advanced knowledge of Adobe Creative Suite
- Strong attention to detail in design and proofreading
- Excellent multi-tasking and project coordination skills; ability to juggle multiple projects and deadlines independently
- Demonstrated ability to be a collaborative team player and establish and maintain positive working relationships
- Demonstrates initiative, resourceful, and thoughtful in the decision-making process
- Excellent organization and time management skills
- Flexibility around changing priorities
- Tact, diplomacy, and discretion when handling sensitive and confidential situations
- Familiar with Slack, Trello, Dropbox, Mailchimp, OneDrive, WordPress
- Advanced skills in Microsoft Office
- Experience with multilingual products and translation layout is an asset
- Basic HTML knowledge is an asset

You have:

- High integrity; creativity; balance, good judgment and objectivity; high vision and conceptual capabilities; consultative, facilitate and collaborative; sense of humor.
- Excellent time management skills.
- Demonstrates flexibility that allows you to work with high energy, creative people.
- Able to thrive and effectively manage priorities in a changing, dynamic environment.

Please note:

- Evidence of Health Canada approved vaccinations must be provided prior to your first day of work.
- Flexibility is necessary, as this position requires weekend and evening work and travel within and outside the Lower Mainland, including Vancouver and Abbotsford, for events and important quarterly meetings.
- A vehicle and clear driving record may be required for this role.

RECRUITMENT PROCESS

We understand that the recruitment process is not a one size fits all, our inclusion values and flexibility extend to your hiring experience. Canuck Place is committed to providing inclusive access and accommodations throughout the application and selection process. We are continuously working to improve our systems, policies, and practices to ensure our employees, in all their diversity, can succeed. Should you require accessibility accommodation through the recruitment process, please contact our People & Culture team at recruitment@canuckplace.org and we will work with you to meet your needs.

Canuck Place Children's Hospice hires on the basis of merit and is strongly committed to equality and diversity within its community and to a welcoming and inclusive workplace. We especially welcome applications from Indigenous persons, visible minority group members, persons with disabilities, people of all sexual orientations, genders and gender identities, members of the 2SLGBTQIA+ community.

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