

Manager, Community Engagement

Toronto Seniors Housing Corporation

Job ID

39971

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LOCATION	DATE POSTED	EXPIRY DATE	
423 Yonge Street, Toronto, ON Ontario	04-05-2026	31-10-2026	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD \$123,295 - \$147,955, commensurate with experience and qualifications. Starting salary will be based	5 year or more	No degree, certificate or diploma

Job Details

Toronto Seniors Housing Corporation (TSHC) is a non-profit municipal corporation mandated to provide subsidized rental housing in a state of good repair for approximately 15,000 low and moderate-income seniors in 83 buildings across the City of Toronto. We provide tenants with access to services and support through an integrated service model to enable seniors to age at home, have successful tenancies, and enjoy a better quality of life.

Why Join TSHC?

This is an opportunity to lead programs that directly impact the quality of life of seniors across Toronto. You will play a key role in delivering meaningful community initiatives and supporting strong, connected communities within a growing public organization.

Compensation: \$123,295 - \$147,955, commensurate with experience and qualifications.

How to Apply: Please apply by clicking <https://www.linkedin.com/jobs/view/4403237226/?trk=mcm> by May 14th, 2026.

We thank all applicants for their interest; however, only those selected for further consideration will be contacted.

TSHC is committed to equity, diversity, and inclusion. Accommodation is available upon request throughout the recruitment process.

Job Description

MANAGER, COMMUNITY ENGAGEMENT

Reporting to the Director, Engagement, Partnerships and Communications, the Manager, Community Engagement leads the delivery of tenant-facing programs and community initiatives across TSHC.

This is a hands-on operational leadership role responsible for overseeing the Community Programs portfolio, including the

implementation of TSHC's Community Connect+ Tenant Engagement Model. The role ensures programs and activities are delivered consistently across multiple communities and aligned with tenant needs. The Manager oversees a team and plays a key role in strengthening team experience, participation and community well-being.

This role requires a strong on-the-ground presence, with regular travel across TSHC buildings to support teams, attend programs, and respond to community needs.

Key Responsibilities:

- Lead the day-to-day delivery of community engagement programs and initiatives across TSHC communities
- Oversee the implementation of the Community Connect+ Tenant Engagement Model, ensuring consistency in program delivery across regions
- Manage the Community Activities Fund (CAF), including budgeting, tracking, and reporting
- Ensure programs are delivered consistently across buildings and aligned with tenant priorities
- Provide direct leadership, coaching, and support to a team delivering community programs
- Support tenant groups, volunteers, and advisory committees to strengthen participation and engagement
- Provide guidance and support on community issues, including conflict resolution and tenant concerns
- Work closely with internal teams to support coordinated service delivery across communities
- Monitor program performance, track outcomes, and implement improvements
- Prepare reports and updates for leadership, Board, and other stakeholders

Qualifications:

- Post-secondary education in social services, community development, public administration, or a related field
- Progressive experience leading community programs or services, preferably in housing, social services, or a related environment
- Experience working with diverse and vulnerable populations, including seniors
- Demonstrated experience managing teams in a unionized and/or public sector environment is an asset
- Strong program management, budgeting, and operational leadership skills
- Experience addressing complex community issues, including conflict resolution and tenant support
- Strong communication, interpersonal, and stakeholder management skills
- Valid G driver's license and access to a reliable vehicle to travel between multiple sites across the City of Toronto is an asset.