

Beverage Service Manager

ChaHalo

Job ID

39729

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LOCATION	DATE POSTED	EXPIRY DATE	
15 Northtown Way suite 28, North York, ON Ontario	17-04-2026	14-10-2026	
TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 36 /hour	2 years to less than 3 years	College/CEGEP

Job Details

Location: 15 Northtown Way suite 28, North York, ON M2N 7A2

Salary: \$36.00 hourly / 30 hours per Week

Terms of employment: Permanent employment Full-time, Day, Morning, Evening, Night, Weekend

Starts: as soon as possible

Benefits: Discounted or free drinks, 10 days paid vacation

Vacancies: 1 vacancy

How to apply

By email: chahalo.northyork@outlook.com

How-to-apply instructions

Here is what you must include in your application: Resume and Cover letter

Include this reference number in your application: NY-001

Please answer the following questions when applying:

- Are you authorized to work in Canada?
- Are you available for shift or on-call work?
- Are you available to start on the date listed in the job posting?
- Do you have experience working in this field?
- Do you have the required certifications listed in the job posting?
- Do you meet the language requirements listed in the job posting?

Job Description

Job requirements

Languages: English

Education: College/CEGEP

Credentials: Food Safety Certificate

Experience: 2 years to less than 3 years

Responsibilities

- Plan, organize, and direct daily operations of the tea store to ensure efficiency and profitability.

- Develop and analyze budgets to control operational costs, including ingredients, supplies, equipment, and labor.
- Monitor revenues, expenses, and sales to ensure financial targets and labor cost objectives are met.
- Oversee and coordinate staff across all areas of store operations to ensure consistent service and efficiency.
- Determine types of services, product offerings, and operational procedures, ensuring alignment with ChaHalo's brand and Eastern tea culture experience.
- Modify tea preparation methods, pricing strategies, and menu offerings according to budget, market trends, and customer preferences.
- Recruit, hire, and train staff, providing leadership to maintain high service and quality standards.
- Set staff work schedules, monitor performance, and conduct evaluations.
- Ensure compliance with health, safety, and sanitation regulations.
- Negotiate with suppliers for tea ingredients, packaging, equipment, and other operational supplies.
- Organize and maintain inventory, including cost control, stock rotation, and minimizing waste.
- Review operational reports, including sales, inventory, and labor productivity, and implement improvements.
- Participate in marketing planning and implementation to enhance brand visibility and attract customers.
- Address customer complaints and operational issues to maintain high-quality service.
- Negotiate with clients for catering services, store events, or other promotional activities.
- Oversee and manage store events or special promotions to enhance customer engagement.
- Lead the overall customer experience, ensuring service and ambiance reflect the poetic and leisurely atmosphere of Eastern tea culture.

Additional information

Transportation/travel information: Public transportation is available

Work conditions and physical capabilities: Fast-paced environment, Physically demanding, Attention to detail, Work under pressure

Personal suitability: Client focus, Efficient interpersonal skills, Team player, Dependability, Organized, Reliability, Ability to multitask