Tourism and Travel Services Manager

Job ID
39161

Majesty International Travel Inc.

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LOCATION	DATE POSTED	EXPIRY DATE
719-938 Howe St, Vancouver, BC| British Columbia	19-02-2026	15-02-2027

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 41.50–43.00 per hour	1 year to less than 2 years	College/CEGEP

Job Details

Job Title: Tourism and Travel Services Manager
Company: Majesty International Travel Inc.
Location: Vancouver, BC
Employment Type: Full-time (30–40 hours/week)
Compensation: $41.50–$43.00 per hour

About Us:
Majesty International Travel Inc. provides high-end, customized travel services and dedicated itineraries—North American, Indigenous cultural and Northern Canada programs—tailored to each guest for unforgettable experiences.

How to Apply:
Send resume and brief cover letter to majestytravelhr@gmail.com, or mail to:
Majesty International Travel Inc.
Attn: HR — Tourism and Travel Services Manager (60031)
719-938 Howe St
Vancouver, BC

Only shortlisted candidates will be contacted.

Majesty International Travel Inc. is an equal opportunity employer.

Job Description

Position Summary:
We are hiring a Tourism and Travel Services Manager to lead reservations and operations for bespoke travel products. The role focuses on reservations/booking, pricing and revenue management, supplier contracts, itinerary coordination and team supervision, with broader responsibilities for product development and Indigenous partnerships.

Key Responsibilities :
• Manage and process reservations and bookings for tours, packages and group travel; coordinate customized itineraries

and group logistics.
• Develop pricing structures for tour packages; monitor tour revenues, operating costs and profit margins to meet financial targets.
• Negotiate and maintain contracts with airlines, hotels, transportation providers, local guides and Indigenous community partners.
• Oversee reservations and guest-service staff: recruit, train, schedule and evaluate travel consultants and support staff.
• Coordinate bookings and facility use for special events, conferences and group tours.
• Handle and resolve customer issues and complaints; ensure high client satisfaction and continuous service improvement.
• Prepare and manage departmental budgets and financial reporting related to reservations operations.
• Support product development for Indigenous and Northern Canada programs and ensure culturally appropriate engagement with partners.

Qualifications:
• College/CEGEP diploma in Tourism and Travel Services Management or related discipline.
• 1–2 years’ experience within the travel industry.
• Experience with reservations/booking systems, pricing and revenue monitoring.
• Strong negotiation, supplier/partner management and contract skills.
• Experience supervising and training staff.
• Excellent communication, problem-solving and customer-service skills.
• Familiarity with CRM tools and MS Office.

What We Offer:
• Training, professional development and career growth opportunities.
• Staff travel discounts.

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