

## User support technician

TCP Simple Technologies Inc.

Job ID

**38669**

VIEW THIS JOB ONLINE: <https://www.firstnationsjob.com/jobs/38669>

| LOCATION                                            | DATE POSTED | EXPIRY DATE                  |                                                                                                  |
|-----------------------------------------------------|-------------|------------------------------|--------------------------------------------------------------------------------------------------|
| 17720 57 Ave Unit 205, Surrey, BC  British Columbia | 18-12-2025  | 14-12-2026                   |                                                                                                  |
| TYPE OF JOB                                         | SALARY      | MIN. EXPERIENCE              | MIN. EDUCATION                                                                                   |
| Full Time                                           | CAD 39      | 7 months to less than 1 year | College, CEGEP or other non-university or diploma from a program of 3 months to less than 1 year |

### Job Details

Work location: On-site

Salary: 39.00 hourly / 30 to 40 hours per week

Terms of employment: Permanent employment-Full-time

Schedule: Morning, Day

Start Date: Starts as soon as possible

Vacancy: 1

Languages: English

Education: College/CEGEP

Experience: 7 months to less than 1 year

On-site: Work must be completed at the physical location. There is no option to work remotely.

How to Apply?

Send your resume and cover letter to "jobsattcpsimpletech@gmail.com"

### Job Description

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Job Duties:

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer

- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Supervise other technical support workers in this group
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery operations
- Provide customer service